

In the Spotlight -

So, This Must be "Snookie"

Things were very different in the 1960's.

It had been a long trip from Cleveland to Glenwood, Florida. As they drove up the drive their disappointment loomed. At first glance it was just an old shabby house and not at all like they had envisioned the administration building to look like. Tess refused to go in so Al picked-up their four and-a-half year old daughter out of her car bed, climbed the steps and rang the bell.

Mrs. Duvall answered the door, "So, this must be Snookie!"

~ ~ ~ ~

In 1961 Snookie was born. It was a very difficult delivery, among other complications the baby's cord was wrapped around her neck. Tess had little experience in caring for a baby. She had never cared for a younger sibling nor ever babysat. In preparation for the birth of her first

child Tess enrolled in a Red Cross course to learn how to fold diapers and make baby formula. The California couple, unaccustomed to babies, didn't realize until Mary Theresa was over a year old that there was something very significantly wrong with the development of their baby girl.



Snookie, nicknamed by her father Al Daly, had an eye that turned outward and a foot that turned inward. Upon a visit to an eye doctor in Santa Barbara the young parents were told that there was far more wrong with their child than an eye problem and recommended that they see a neurologist. Dr. Hal Gregg a London trained neurologist delivered the diagnosis—profound mental retardation, spasticity, and cerebral palsy. As he pointed out the anomalies, he also predicted how far she would develop mentally. Snookie would never walk or feed herself and she would require total baby care for her lifetime. Dr. Gregg quickly recommended that the Daly's send Snookie to an institution.

In 1965 Al's job took the family to Cleveland, Ohio where they met friends that knew of a Catholic home for retarded children located in Buffalo, New York. The Daly's traveled to Buffalo to discover that they would take Snookie but only until she reached puberty. It was

not the answer they were looking for. Sister Rita a very compassionate nun, whom they met at the home, had recently been on a journey around the United States on behalf of discovering facilities for children like Snookie. She had visited the Duvall Home in Florida and mentioned it to the Daly's.

When the Daly's returned to Cleveland they sent a letter to the Duvall Home. The Duvall's wrote back with news of a lady by the name of MaryAnn living at the Duvall Home whose sister Evelyn lived in Cleveland. They suggested that the Daly's meet with Evelyn to find out all about the Duvall's and their Home.

After visiting with Evelyn and speaking to Momma Duvall on the phone, the Daly's decided to make the trip to Florida. They loaded up the car, the baby, all her toys, her swing, her buggy, her car bed, everything that was hers and set out. Meanwhile Evelyn had sent a letter to MaryAnn at the Duvall Home to inform her of a baby girl with the unusual name of Snookie that might soon be coming to live there.

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A Message from the Chairman of the Duvall Home Board of Regents

The Duvall Home's Board of Regents

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Contact the Board of Regents at board@duvallhome.org Sustainability for the Long Term

The Board of Regents is charged with overseeing the Home's operations, strategic initiatives and ongoing financial health. There are two important goals that depend on all families and friends of the Duvall Home getting involved. They are at the heart of ensuring the Home's sustainability for the long term. Please take these to heart.

- 1) New admissions are the life blood of the Duvall Home. We have some openings now and are planning to open new homes in the future. Please talk to your friends and your friends' friends about the Home to meet their needs. Make your church, civic organization and others aware of what we do. Send them our web address, duvallhome.org and encourage them to contact Marsha Shankleton at 386-734-2874 to discuss placement criteria. We are the largest private provider of residential services for those with developmental disabilities in Florida and a leader in the Southeast. Please help spread the word today!
- 2) Major Gifts to the Home are critical to funding major needs! That may be a blinding flash of the obvious, but how can more people get involved? "Planned gifts" are one important way, and they come in many forms. Some hold immediate tax advantages to donors, and others can be structured to provide attractive income to you that otherwise will be paid out in taxes. If you have not done so already, please consider making a planned gift to the Duvall Home. Talk to your attorney or banker or contact Debra West, Duvall's Chief Development Officer for information, and be sure to let her know if and when you finalize your plan.

To all parents, guardians, friends and staff who have supported the mission of the Duvall Home with your time, gifts and prayers, I thank you. Caring for those who call the Duvall Home their home is an awesome responsibility. It will be done with thoughtfulness, grace and great care, so that each person has the opportunity to live their life well - healthy, happy and safe.



Sincerely,

Rick Armstrong

Save the Dates!

October 13th—Town Hall Meeting at 10am for all our Parents, Guardians, Friends and Volunteers to attend and keep in touch with all our news and growth. The event will take place in the Huebsch Chapel located on the Duvall Home's main campus.

November 3rd— Ride to the Ranch 3-7pm at the Historic Spring Garden Ranch in DeLeon Springs, FL. The event this year will include live music, a Classic Car Cruise-In, Poker Run, bingo and poker, and the traditional \$10,000 giveaway. Visit www.duvallhome.org or give us a call for more information.

December 14th— Christmas Pageant 3pm at the Huebsch Chapel, located on the Duvall Home's main campus. Enjoy a Christmas performance put on by the residents of Duvall to get you in the holiday spirit!

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Update from the Duvall Home's Development Team

In July we received a Google Grant to place free advertising on Google. We set-up four campaigns using different key words and phrases. Since then our website traffic has increased exponentially! In June we had 542 unique visitors to our website compared to our August total of 4,054. Before Google ads most of our visitors were from the local area of Volusia County, with a few from the Orlando area. In August we had 2,215 visitors from all over the United States as well as from 100 different countries.

As you are making plans to visit the Duvall Home during the upcoming Holidays keep in mind that the Clarion Hotel in DeLand offers our visitors a discounted rate on rooms. The discount rate is \$69 per night and there are a few blackout dates. When you call to make your reservation give them the rate code LDuval. Their phone number is (386) 738-5200.

Speaking of making plans...we are available to assist you and your professional advisors with your charitable estate planning needs. Individuals who include the Duvall Home in their estate plans have made a significant commitment to the future generations of the Duvall Home. If you have provided for the Duvall Home in your estate plan but have not notified us, please do so. We would be pleased to welcome you into the Legacy Society, the recognition group that shows the Home's appreciation to people who help secure its financial future. All information you share with us about your estate plan is kept strictly confidential. Give Debra a call if it is something you would like to know more about.

We are very excited for our upcoming fundraising event—The \$10,000 Drawdown! This year we have expanded our annual \$10,000 Drawdown - now being addressed as the *Ride to the Ranch* - to include a Classic Car Cruise-In, a Poker Run and Motorcycle VIP Parking, and live music by the Hemby Brothers Band. The event will continue to include the traditional bingo, poker, and \$10,000 giveaway and will be held at the Historic Spring Garden Ranch in De Leon Springs. Tickets are now

available and can be ordered online or just give us a call. We hope you will join us for a day full of fun, great food, and entertainment!

Debra



Samantha

Hoping you had a wonderful summer season!

Debra West & Samantha Gruber

The Recreation Scene—Busy at the Pool!













The Duvall Home

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Adult Day Training "OPPS" News

Our people continue to work hard and grow more independent in the OPPS program. We have created a program that meets each person's individual needs while allowing them the "opportunity" to grow by making good daily choices.

Recently we began helping the Deland Chamber of Commerce with preparation of the mailing for their monthly newsletter. As we continue to develop more work and opportunities for community involvement, while maintaining a "social" environment, our people are challenged to an appropriate level while enjoying themselves. The days are filled with themed activities and we are always busy with work related tasks.



Nancy spends some time at OPPS on one of the computers donated by Stetson University.



The next time you visit us at Duvall, please take the "opportunity" to visit OPPS!

We are busy practicing our production for the Christmas Pageant and are making Christmas cards, ornaments, and other items for sale. If you have a favorite thing we made in the past or any creative ideas of items that we could produce let us know. Thanks for your support. For ordering information, see form below.

Ed McDowell, Director of OPPS

Our Adult Day Training Program is open to both residents and non-residents. "OPPS" is growing by leaps and bounds! Openings are available. For more information contact Ed McDowell (386)734-2874 Ext 114 emcdowell@duvallhome.org

Greeting Cards & Cookie Jars

Your purchase helps to support the Adult Day Training Center—nicknamed "OPPS" for Opportunities—at the Duvall Home.

All items are made with love by our students with developmental disabilities.

	DUVALL HOME
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	Name
66	Address
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1000	includes envelopes \$5 per set
	QTY sets of All Occasion Cards
	QTY sets of Holiday Cards please indicate
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	Cards Subtotal\$
	COOKIE JARS—Just add butter vanilla and eggs
	and bake! \$10 each
	QTY Blondie Mix
	QTY Monkey Cookies
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Here are a few card designs from our *Christmas Collection* created by individuals in the OPPS Program. The cards are made out of recycled canceled stamps and greeting cards. Proceeds help to fund the adult day training program—nicknamed "OPPS" for opportunities.

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A Moment with Marsha Shankleton

As you may have heard our CEO Martin Favis has resigned to accept a position in the Northwest. It was a wonderful opportunity for him, we are sad to see him go and we wish him well. He has certainly been a huge asset to the Duvall Home.

The Duvall Home Board of Regents has organized a search committee and a new CEO is being sought. The challenge during these economic times for a non-profit is fundraising to keep us fiscally sound. The board is very interested in hiring a candidate that can assist us in that arena as well as provide business oversight and opportunities for growth. As always continuing to fulfill our mission will be the most important task for our new CEO.

We recently completed our annual licensing with The Agency for Persons with Disabilities. For the third straight year we passed with no citations. We are very proud of all the hard work every department completed. The licensing review was five days long and five people looked at every aspect of our business operation including financial, medical, physical plant, trainings, documentation, emergency supplies, internal policies and employee hiring, background screenings and trainings required by the State. The licensing is extremely comprehensive but also keeps us on our toes!

Our laundry has been completely rebuilt on the interior after the fire and we are awaiting final inspections to reopen. Our laundry staff has carried the extra burden of going to the local Laundromat daily. They welcome being back in their own environment. We do wish to thank the Deleon Springs Laundry for all their help and support during this incident. They have opened early, have treated our staff to lunch once a week every week, and made a very nice donation to the Home as well.

The Home has scheduled a Town Hall Meeting for all our Parents, Guardians, Friends and Volunteers to attend and keep up with all our news and growth. The event is scheduled to take place in the Huebsch Chapel, located on the Duvall Home's main campus in Glenwood, Florida, on Saturday, October 13, 2012. We have speakers lined up to report on many areas: OPPS department- Ed McDowell, Group Home Managers- Millie Bowers, Vicky Stanfield and Margaret Sorrentino, McGaffin Manager- Cindy Melton, Accounting Department- CFO Karen Kummerer and event and fundraising news from our Development Department Debra West and Samantha Gruber. I plan to discuss State changes, campus news and growth. The event will end with a light picnic lunch if you choose to stay. We plan to schedule another meeting in the future with representatives from our Recreation, Maintenance and Education departments as well.

As we have only a few openings available for new residents we are looking to purchase an additional house within in the local area.

As a busy summer ends we are gearing up for the fall and the coming Holiday Season. Yes we are planning now! The Christmas letter to parents outlining airport trips and present purchasing has been written and will go out in September. Mark your calendars now - The Duvall Christmas pageant is scheduled for Friday, December 14th and our employee party is scheduled for Wednesday, December 19th. It will be here before we know it!



Marsha Shankleton, Chief Operating Officer and Acting CEO

A Message from McGaffin

Time is flying by and we have plenty to keep us busy!

Starting in October we will be preparing for our annual Halloween Party and Dance. That is where you can help. Instead of tossing your empty cardboard egg cartons and Pringles cans in the trash, send them over to McGaffin. Residents will be using these items to create decorations for their Halloween events.

We are also planning to put on a carnival this November and begin our Christmas shopping as Christmas will be here before we know it.

With the summer months as hot as they have been residents have enjoyed spending their time on

craft activities and trips to the pool. The garden was also success of the summer. We grew tomatoes, squash, beans, eggplant and zucchini and plan to continue our gardening next year.

The residents are all looking forward to the excitement of the Holidays rapidly approaching us and the staff is looking forward to celebrating with them.

Cindy Melton, McGaffin Hall Manager

We have limited openings in our residential cottages. They are located in quiet country settings and offer our special population an opportunity to socialize, grow, learn and have fun with their peers. We offer limited respite care on our main campus. Please contact Marsha Shankleton to set up a tour or receive a packet of information.

Phone : 888-445-4722 or 386-734-2874 Ext 105

Email:

mshankleton@duvallhome.org

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Snookie spending time with her dad

The Daly's regarded it as a good omen when Momma Duvall greeted Al and Mary Theresa at the door calling her Snookie. They were relieved that their little girl was going to be treated as an individual not just a number. The Daly's were comforted even more once they saw the brand new Barbara Henderson Hall where Snookie would be living.

Al and Tess left Snookie and drove to nearby Titusville to visit friends that would soon be leaving for the war in Vietnam. Tess recalls with a bitter sweetness, "It turned out to be one of the best weekends of my life because we all had to totally switch off from the real world, escape the reality and the drama. See, our friends were leaving for Vietnam and we had just left our only child." Tess adds, "Before returning to Cleveland we came back to see Snookie and she was so happy and looking so well, as if she always lived here, and it was by shear chance that we had found the Duvall Home."

When Al and Tess retired they moved to DeLand to be closer to Snookie. Al passed in November 2010. Tess visits the Home frequently and is pleased with management and the caregivers at Duvall Home. She considers herself an extra pair of eyes and ears and is not shy to share interests. Today Snookie is 51 years old and lives in McGaffin Hall. Tess describes, "She is in very good health due to her excellent care. She receives lots of affection, and the staff does a wonderful job keeping her life as interesting as possible in her tiny world and in spite of her disabilities. She gets to go on picnics and other outings and she very much enjoys the pool. To Snookie water is the most wonderful element on the planet. For her it is sheer utter joy!"

Snookie uses her own baby language, knows her name, sometimes says her name and uses phrases she has heard others use. At times it's quite funny when she says something just at the most appropriate timing. Ironically like Momma Duvall on that first day when she said the most appropriate thing...So, this must be Snookie.



Snookie with Cindy J

The Duvall Home Friends Support Group

At a special called meeting of the Duvall Parents, Guardians and Friends Association on August 4, 2012, our group officially changed the way we are organized in order to more efficiently carry out our mission which is "To support the administration and the residents of the Duvall Home".

Debra West, Chief Development Officer, will be coordinating our membership with other groups that contribute support to the Home so that we can all stay informed about the activities which affect the residents.

The name of the new organization will be The Duvall Home Friends Support Group. We will be gathering several times a year for a chance to hear informational programs regarding the Home and share our common interests. Our first meeting under our new name will be Saturday, October 13, 2012 at 10am in the Huebsch Chapel located on the Duvall Home's main campus.

Our fund raisers will remain the same. The Duvall staff will provide a predetermined list of specific needs as they have done in the past and the Duvall Home Friends Support Group will then vote on which items on the list they wish to designate to receive Phantom Ball and Giving Tree money. Our dues of \$25 per year for families and \$5 per year for staff members will be put in a special account so that we can continue to contribute to the Employee Christmas Fund, the golf tournament and other projects as we have done in the past. The dues can also be used to offset postage expenses for meeting notices.

Debra will also provide opportunities for volunteering such as taking tickets at events and speaking about Duvall to other groups. We look forward to expanding ways we can support the Home.

This is my last newsletter article as President of the Duvall Parents, Guardians and Friends Association, but those who have served on the Board, Susan Pepus, Tess Daly, Quyless Force, Kristen Standage, Beth Kastanotis, John Ringer, Dick Ajalat and Luanza Black Maitland join with me to ask you to participate with the Duvall Home Friends Support Group.

Emilie Kimbrough President Phone (941) 388-7037 or email ekimbro@aol.com

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Recreation Coordinator Cindy Jakobowski poses for a picture with Ronnie and Priscilla at the Butterfly Garden donated by Aaron Pest Control



Special Thanks

A special thank-you goes to Stetson University and Don Burrhus for donating 12 computers to be used in our Adult Day Training Program and for employee training classes.

Also, thank-you to Aaron Pest Control for donating their time and skills to design and plant a beautiful Butterfly Garden for residents and Duvall Home visitors to enjoy.

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Duvall Home's Wish List

- 1. A house nearby for a new group home
- 2. Mini Vans
- 3. Kitchen Equipment for Henderson Hall
- 4. Server for OPPS
- 5. A new roof for the other half of Henderson Hall
- 6. Concrete repairs for the pool deck and pump house
- 7. IPads to be used as a form of communication for non-verbal residents
- 8. Hoyer Lift for McGaffin Hall
- 9. Roofers/labor only to replace roof on cabin at the campground
- 10. Used furniture, household items, clothing etc...for resale at our Bargain Shops
- 11. "WII" gaming system with exercise component