

DUVALL



HOMES



Since 1945

Duvall Homes 2019 Spring Newsletter

A MESSAGE FROM DUVALL HOMES' CHIEF EXECUTIVE OFFICER

Dear Friends of Duvall Homes,

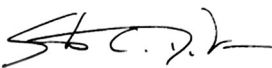
There is always so much to share in our newsletters, and this issue is no exception. [Special activities](#), such as employee appreciation events and recognition gatherings, continue throughout the year, along with continual efforts to engage community members in our many projects. Dedicated staff and volunteer groups form the backbone of our mission, and we are grateful for their compassion and tireless work.

[New undertakings](#) that promote growth are on the horizon. Since January, we have completed Phase I of remodeling our Opportunities Enrichment Center (Adult Day Training), and we are nearly finished with construction of our newest group home. Pages 6 and 7 highlight some of this remarkable progress.

Outside of our day-to-day work across West Volusia County, we are also [working at the state level](#) with leadership in Tallahassee on workforce development issues that can have lasting impact for our Direct Care staff. Through our work with the Florida Association of Rehabilitation Facilities, in partnership with the Florida Department of Education, Duvall Homes is proud to be part of Florida's first competency-based apprenticeship program for Direct Support Professionals (DSPs). This pilot program is in its early stages, but we are hopeful it will elevate the important work DSPs perform and lead to greater validation, special certification and, ultimately, higher wages.

We have also entered into an exciting time, as we plan for our [Fifth Annual Inspiration Gala](#). Please [SAVE-THE-DATE](#) for our most important fundraiser of the year. Now a tradition, the Gala has grown year after year, and has created a stream of funding support we rely on for our residents. We hope you will join us with a table sponsorship, ticket(s) purchase, or mailed donation and remain an essential part of [#TheDuvallDifference](#). With your help, it could be another record-breaking year...hope to see you there! ♦

Best Wishes,



Steven C. DeVane
Chief Executive Officer



BOARD OF REGENTS

Randy Marshall, Chair
*Attorney at Law,
Marshall Law Office*

Robert Walsh, Vice Chair
*Project Manager,
Growth & Resource Management
Volusia County*

Michael Ugarte, Secretary
*BMW Certified Client Advisor,
Fields Auto Group*

Lisa Ogram
*Associate Director,
Merrill Lynch-Wealth Management*

David Luck
*Chief Executive Officer (Retired),
ABC Supply Co., Inc.*

Charles Kron
*Superintendent (Retired),
Ohio Public Schools*

Eveline Kraljic
*COO and Director of HR,
Council on Aging of
Volusia County*

Chester Wilson
*VP of Quality Assurance,
Stewart-Marchman-Act
Behavioral Healthcare*

Scott Robertson
*Director of Partnership
Development, MBI Direct Mail*

LEADERSHIP TEAM

Steven DeVane
Chief Executive Officer

Marsha Shankleton
Chief Operating Officer

Karen Kummerer
Chief Financial Officer

Juleith Webster
Chief Quality Assurance Officer

Elizabeth Bhimjee
*Chief Marketing and
Development Officer*

Christina Negri
Director of Human Resources

Matt Stanfield
Director of Facilities & Grounds

Shirley Zonneville
*Director of Adult Day Training
(ADT)*

Lisa Habermehl
*Director of Marketing &
Special Projects*

For Newsletter Questions,
call 386.734.2874 x116 or email
lhabermehl@DuvallHomes.org



Cover: With a little support from ADT Specialist, Latoyia, Kenny and Jim assemble new furniture for their remodeled Vocational Training classroom.

TABLE OF CONTENTS

Save The Date	p. 3
News & Events	p. 4, 5
Remodel & Refurbish	p. 6, 7
Volunteer Partnerships	p. 8, 9
We Appreciate Our Staff	p. 10, 11
Bargain Store	p. 12



JOIN US FOR OUR BIGGEST AND MOST EXCITING FUNDRAISER OF THE YEAR!

Enjoy live music, award-winning cuisine, and a premier silent auction with incredible items, such as those donated in 2018, from International Speedway Corporation, Southwest Airlines, The Walt Disney Company, SeaWorld, Busch Gardens, Orlando Magic, Orlando City Soccer, Daytona Beach Symphony, Daytona Shores Resort, Hilton Daytona Beach Oceanfront Resort, Grand Bohemian Hotel, Elite Caribbean Resorts, and additional items such as Designer Purses and Fragrances, Spa Treatments, Electronics, and more! Join our family of supporters who take home exciting prizes, and at the same time improve the lives of people with developmental disabilities. Help us make a difference with your purchase of a table sponsorship, ticket(s), or mailed donation. We hope to see you there! ♦



EARLY BIRD TICKETS, TABLES & MORE

RESERVE YOUR SEAT BEFORE AUGUST 31 AND SAVE

Individual Seat + 1 Drink Ticket + 1 Raffle Ticket (\$100) | Individual Seat (\$75) | Seats increase (\$25) September 1
For Table Sponsorships, Silent Auction Donations and Other Support, please contact
Elizabeth Bhimjee by August 26 at 386.734.2874 x 102 or ebhimjee@duvallhomes.org

NEWS & EVENTS

Maintaining Curb Appeal

Efforts to maintain Duvall Homes 18 acres in Glenwood, home to Administrative Offices, Adult Day Training, Facilities and Maintenance, as well as Duvall's 16 group home properties are always ongoing. With recent funding, not only have ADT classrooms been refreshed, but exterior elements of the building have also been improved. Learn more on pages 6 and 7 in *Remodel. Refurbish. Revitalize.*



ADT Support Supervisor Retires

Staff and Day Training Participants say goodbye to Support Supervisor Tim Nelson after more than 12 years of dedicated work. "My attitude in life, whatever I do, is to spread as much joy as I can," said Nelson, who could often be heard singing a song, telling a joke or doing a crazy dance. Like all staff, Nelson (pictured with Matt) has a caring heart, and he will be missed. "It's always a little sad to leave a position, but I've stored many great memories and hopefully built a few in the minds of those I



served. I'm grateful that the Duvall organization has allowed me to grow along with them and express my personality in the work I did." Nelson plans to travel and do home improvements with his new-found spare time.

Thank You North Lake Presbyterian

Thank you to the many community church groups who, for years, have kept Duvall Homes in their prayers, and continue to support the programs and services we provide. This past month, the special women of North Lake Presbyterian Church paid a visit to DeLand for a tour of Duvall's Opportunities Enrichment Center. Following their tour, Linda Williams handed Duvall's Director of Adult Day Training (ADT), Shirley Zonneville, a \$500 check to help with programming expenses, as well as a \$200



gift card for participants to go shopping for art supplies. The ladies are familiar with how Duvall's *Art For Everyone* program has grown during the past 4 years as they have provided funding for white boards and markers, donated art supply bags, and purchased mugs and greeting cards that display works of art created by our participant artists. Duvall's ADT programming continues to flourish thanks to the steadfast support of people like the women from North Lake.

National Bike Month

May was National Bike Month. We're fortunate in West Volusia to have the multi-use "Spring-to-Spring Trail" for area residents and visiting



families. It runs from Gemini Springs Park in DeBary to De Leon Springs State Park, which has brand new paved paths that pass by Duvall's campus in Glenwood. *ADT participants master riding the adult tricycle, which was recently donated to Duvall.*

Just To Make You Smile

This past winter, Direct Support Professional, Jessica, personalized a blanket for long-time resident, Tess Daly's Snookie!



Phase I Completed

Elizabeth Bhimjee, Duvall's Chief Marketing and Development Officer, met with ADT staff earlier this spring to discuss the Phase I of completed repairs and remodeling to classrooms. Grants received from several private foundations, along with donations from family members of Duvall residents, made the upgrades possible. Bhimjee praised the Support Specialists and Management for



dedication and commitment to providing excellent programming for ADT participants – a fundamental requirement that helped in last year's applications for grant funding. Each staff member was given a personal art bin filled with essential art supplies and a colorful new *#TheDuvallDifference* T-shirt by Shirley Zonneville, Duvall's Director of ADT.



A Special Builder For A Special Need

When it comes to building a new group home for individuals with special needs, there is a great deal more on the construction punch list to satisfy than there is for your average home. And to take on and execute such a project demands a special builder – one with years of construction experience, insight and patience. After a month-long search, Marsha Shankleton, Duvall Homes' Chief

Operating Officer, found the perfect builder.

"We needed someone who knew how to marry the commercial safety of a sprinkler system, fire and carbon monoxide alarms, and adequate parking,

with the comfort and privacy of group home living," said Shankleton.

Meet licensed contractor and owner of Camelot Custom Construction, Inc., Tanya Ebersole. Originally a father - daughter team, Ebersole grew up on construction sites. With more than 30 years of experience in residential and commercial construction, she came highly recommended. After testing her skills in a recent renovation of another Duvall group home, Ebersole proved herself to be not only adept in her field, but understanding of Duvall's process and the sensitivities surrounding the residents, all while being mindful of a strict budget and licensing requirements.

"Barring adverse weather, the new group home should be ready this summer," said Ebersole, a Parade of Homes Grand Award winner with offices in DeLand and Okeechobee. Ebersole built grant-funded projects before, so she was familiar with the extra qualifying work. Not fun for the typical builder looking to maximize profit and minimize time. "It's worth it to me. I get to work with a fantastic group of people who take care of people who can't take care of themselves," added Ebersole.



Duvall Homes CEO, Steven DeVane, with contractor, Tanya Ebersole. View some new construction images on pages 6 and 7.

Top Facebook Posts This Past Quarter

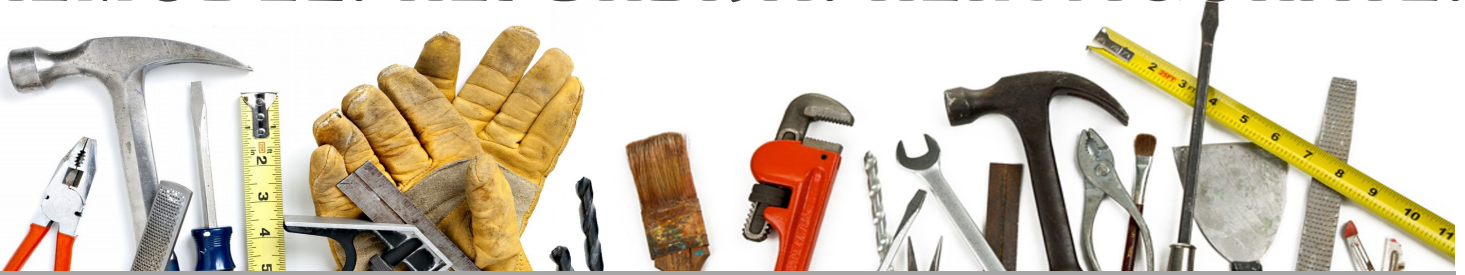


Unloading roof shingles on Duvall's new six-bedroom group home in DeLand was a popular post receiving the most clicks and shares, while a post on our valued community of student volunteers received the



greatest organic (no paid ad) reach of 1024 unique people. The post showed students from Father Lopez Catholic High School sanding and painting five picnic tables for our residents to enjoy. *Read a related story on pages 8 and 9.* ♦

REMODEL. REFURBISH. REINVIGORATE.



Donations Enable Us To Sustain The Very Best Supportive Services & Programming

“ The renovations at ADT are simply marvelous. A fresh coat of paint and new window blinds go a long way. Trimmed bushes, new patio décor and classroom makeovers are all awesome. Our team is truly grateful and we look forward to the next renovation phase! ”

**Valerie Dawson,
Opportunities
Program Supervisor**





“ In addition to the new group home we are building in DeLand, we have also spent the last quarter renovating another in Deltona. Besides getting it ready for hurricane season with trees trimmed and a new hard-wired generator, we had a fire alarm system and new floors installed. With new paint, a remodeled bathroom and a new screened porch and fence, it looks like a brand new home! ”

**Matt Stanfield,
Director of
Facilities & Grounds**

CAMELOT
CUSTOM CONSTRUCTION INC



Visit DuvallHomes.org For Additional Images Of The Many Great Projects Occurring At Duvall

Volunteer

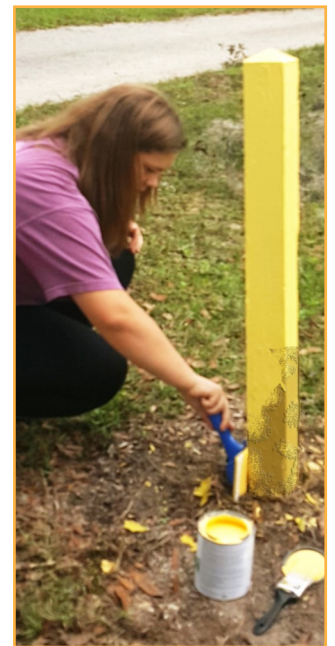


CHURCHES

SCHOOLS

CIVIC GROUPS

BUSINESSES



At Duvall Homes, we celebrate our volunteers – individuals and groups of individuals – who so generously give of their time and talent throughout the year. “While there are many volunteers to thank, the past six months have been particularly busy with respect to the variety of organizations that have donated their time and the scope of tasks completed,” said Lisa Habermehl, Director of Marketing and Special Projects. Painting, landscaping, dismantling and assembling furniture are just a few of the tasks completed.

Volunteers help the staff of Duvall Homes accomplish great things they would often be unable to achieve on their own. Together they help increase Duvall’s visibility across the county and state, and champion our mission of providing the very best

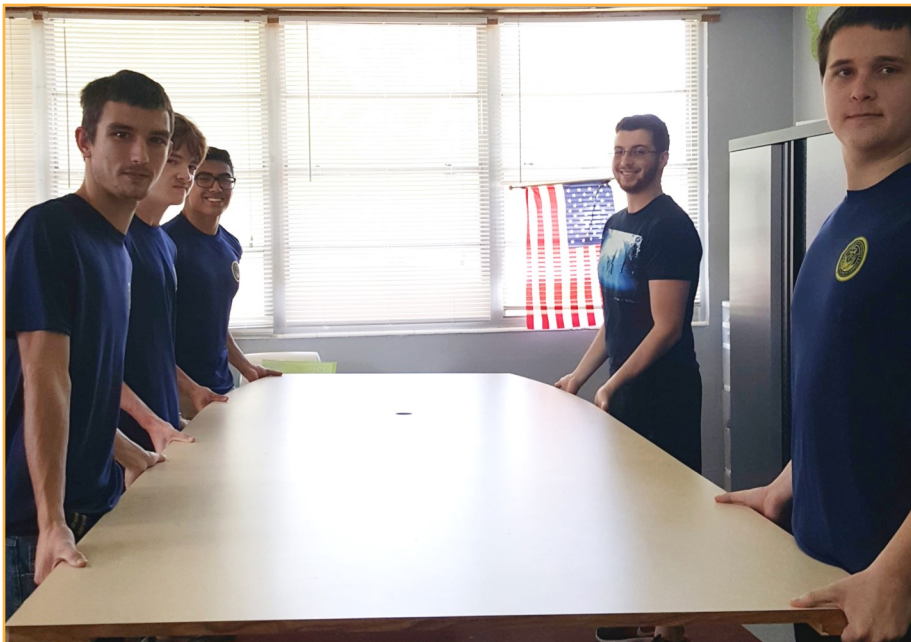
Partnerships

MILITARY

STAFF

FAMILY

FRIENDS



residential supportive care services and day training programs for people living with developmental disabilities.

"We are all so appreciative and thank every single volunteer for their caring hearts and hands this past year, and for decades past. *Volunteer Partnerships* are part of #TheDuvallDifference." Learn more about volunteering at DuvallHomes.org/Get-Involved. Read Duvall's story *Developing Community Ambassadors* at DuvallHomes.org/Volusia-Parent Magazine. ♦

*Page 8, Passe-A-Grille Community Church from St. Petersburg Beach; Page 9, Volusia Co. US Navy Recruits.
Follow Duvall Homes on Facebook to see more great volunteer photos.*

WE APPRECIATE OUR STAFF



“DEAR DUVALL TEAM MEMBER, without your commitment to helping others, the people in our care would be at risk. Instead, you bring joy and comfort to each individual every day, and the impact of your work has made a true difference in their lives. The greatest gift you give is your selfless compassion, and for this, we sincerely thank you.”

Steven DeVane, Duvall Homes CEO



EMPLOYEE OF THE QUARTER

Employee of the First Quarter: Congratulations to Direct Support Professional (DSP) Nancy H. (left), for her 12 years of service and dedication to caring for people with developmental disabilities in our community who reside at Duvall Homes. Employee of the Second Quarter was awarded to Mary I. Mary has been with Duvall Homes for 24 years. Congratulations to Mary and to 2018 EOQ recipients: DSPs Elizabeth H., Debra L., Jamie D., and Arthur R. ♦



THE PATIENCE AND DEDICATION YOU BRING IS VITALLY IMPORTANT AND DEEPLY APPRECIATED

The dedicated employee team had some fun during the 2018 Thanksgiving-Christmas holiday season. Employee names were drawn for various prizes by CEO, Steven DeVane, and CFO, Karen Kummerer, (right). Numbers were submitted for guessing how many pieces of candy were inside seven stacked containers. Candy, lotto tickets and hidden cash totaled more than \$100. ADT Support Specialist Matt N. guessed the closest number without going over and was presented the 547-piece, 17-inch *Tower of Candy* by COO, Marsha Shankleton, (right). Accounts Receivable Specialist, Bobbie D., had the next closest guess (bottom right).

Duvall T-shirts that read *I Am Part of #TheDuvallDifference* were given to employees, as were Publix and Holiday Bonus gift cards. A sincere thank you to the parents and families who helped fund the Holiday Bonus. (Below, Lisa H. and Jessica R. in new Tees; Left, Cindy J. with Dale)

Plans for an Employee Ice Cream Social are being made for the summer, at which time utility bags (below) will be given to each Direct Support Professional and Support Specialist courtesy of MBI Direct Mail, Duvall's Vocational Workshop Partner. ♦





DUVALL HOMES

3395 Grand Ave. P.O. Box 220036
Glenwood, FL 32722
386.734.2874 888.445.4722
DuvallHomes.org

Don't Wait For Our Next Newsletter

Follow Us On Facebook

Click



DUVALL HOMES

BARGAIN STORE

SUMMER CLEARANCE
WITH COMMUNITY

SATURDAY
JULY 13
9AM - 4PM



Duvall Homes Bargain Store 1200 Deltona Boulevard **Manager, Russ Walter** 386.860.4110

Hours Mon. - Fri. 10 a.m. to 5:30 p.m. Sat. 9 a.m. to 4 p.m.