

DUVALL



HOMES



Since 1945

Duvall Homes 2018 Fall Newsletter

A MESSAGE FROM DUVALL HOMES' CHIEF EXECUTIVE OFFICER

Dear Friends of Duvall Homes,

As we recognize families and members of our community who have made a commitment to supporting Duvall Homes, we are reminded of the progress we have made this past year and over the decades because of this generosity - your generosity.

Inside our fall issue, we celebrate this same community support, which we also highlighted at our 2018 Inspiration Gala. Enjoy the images of individuals, businesses, churches and volunteers who were recognized for their efforts and dedication to Duvall's steadfast mission of providing residential supportive care and training for people with developmental disabilities.

As we plan for the future, you'll continue to see changes, big and small, that will have a continued impact on our place in the community, and in the state. A story on virtual reality is just one example of how we seek out new opportunities for the benefit of our residents and ADT participants.

Retain + Maintain + Obtain = Gain + Sustain is a simple integrated business model we've designed for our 2019 focus. Retaining our great employees is essential; maintaining our group homes, administrative buildings, grounds and vehicles is a constant; and obtaining additional staff, clients, programming and partners, all help us gain the necessary components to sustain our success. As a premier provider, we aim to be smart in our growth, and this *RMO (Retain + Maintain + Obtain)* focus is consistent with the mission objectives that we have always practiced.

We have our challenges, but with your continued support and understanding, we can meet them head-on, just as we have for 73 years.

Thank you for believing in Duvall Homes. During this holiday season, we wish you peace and happiness, and invite your support to help us continue building great opportunities that impact the lives of those in our care and the greater community we serve. ♦

Best Wishes,



Steven C. DeVane
Chief Executive Officer

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(ADT)*

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**Questions related to this
publication can be directed to
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lhhabermehl@DuvallHomes.org**



*Cover: Duvall's Direct Support Professionals
and Support Specialists with Residents*

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Welcome New Board Member

Duvall Homes welcomes new member, Scott Robertson, to its Board of Regents. Robertson is Director of Partnership Development with MBI Direct Mail, a printing and direct mail advertising firm in DeLand.

Maintaining Curb Appeal

A few notable improvements are being made to entrances and other areas on Duvall properties. New signage, and in some instances new fencing and paint, has replaced old, weather-beaten areas.



'Rockstar' Retires After 25 Years

Duvall Homes CEO, Steven DeVane, congratulates Larry Hopper for 25 years of service. "Like a rock star – that's how I feel. What job can you go to every day and feel like you're a rock star on stage?" Those are the words from Direct Support Professional, Larry Hopper, at his retirement party this past September. "The moment you walk in the door, residents cheer your name out loud.



They notice every single detail about you. 'I like your shirt Larry. Did you get a haircut?' Where do you get that kind of daily welcome? I will miss that part of the job." *More at DuvallHomes.org/News-Events.*



Great Team Work

Day Training participants at Duvall's Opportunities Enrichment Center assist ADT Support Specialist, LaToya, load the van with hundreds of completed direct mail pieces for MBI Direct Mail for which they will earn a paycheck. *Learn more at DuvallHomes.org/Employment-Inclusion.*

Planning For The Future

Following the effects of ongoing rain and wind on Duvall's 133-year-old administrative building at 3395 Grand Ave. in DeLand during Hurricanes Matthew (2016) and Irma (2017), the abuse of record rainfall this past spring (U.S. Climate Data), despite numerous attempts to repair and re-roof (six times in the past 29 years), by the end of August it was determined the weakened roof and aging condition of the building could no longer adequately meet the needs of the administration. The cost to repair the roof, siding, porches, front portico, damaged insulation, and replace dated windows, plumbing and HVAC to modern building codes, far surpassed the value of the functional use of the 17,852 sq. ft., two-story mansion.

With most of the architectural significance lost during various expansions and renovations through the years, Duvall's Chief Operating Officer, Marsha Shankleton, notified parents and guardians this past August of the Board-approved decision to move Duvall's Welcome Center offices temporarily to the old pool build-

ing on the south side of the main Duvall building. "The most important thing we want families and friends to know, is that our Duvall team of support professionals continues to provide the best care for our residents and day training participants, with no interruption in services or priorities of care," said CEO Steven DeVane. While DeVane and his executive team continue to search for more permanent office space, families, friends and partners will continue to be informed of changes as they occur. Administrative phone numbers and emails remain the same, and can be obtained by calling 386.734.2874 or visiting DuvallHomes.org.

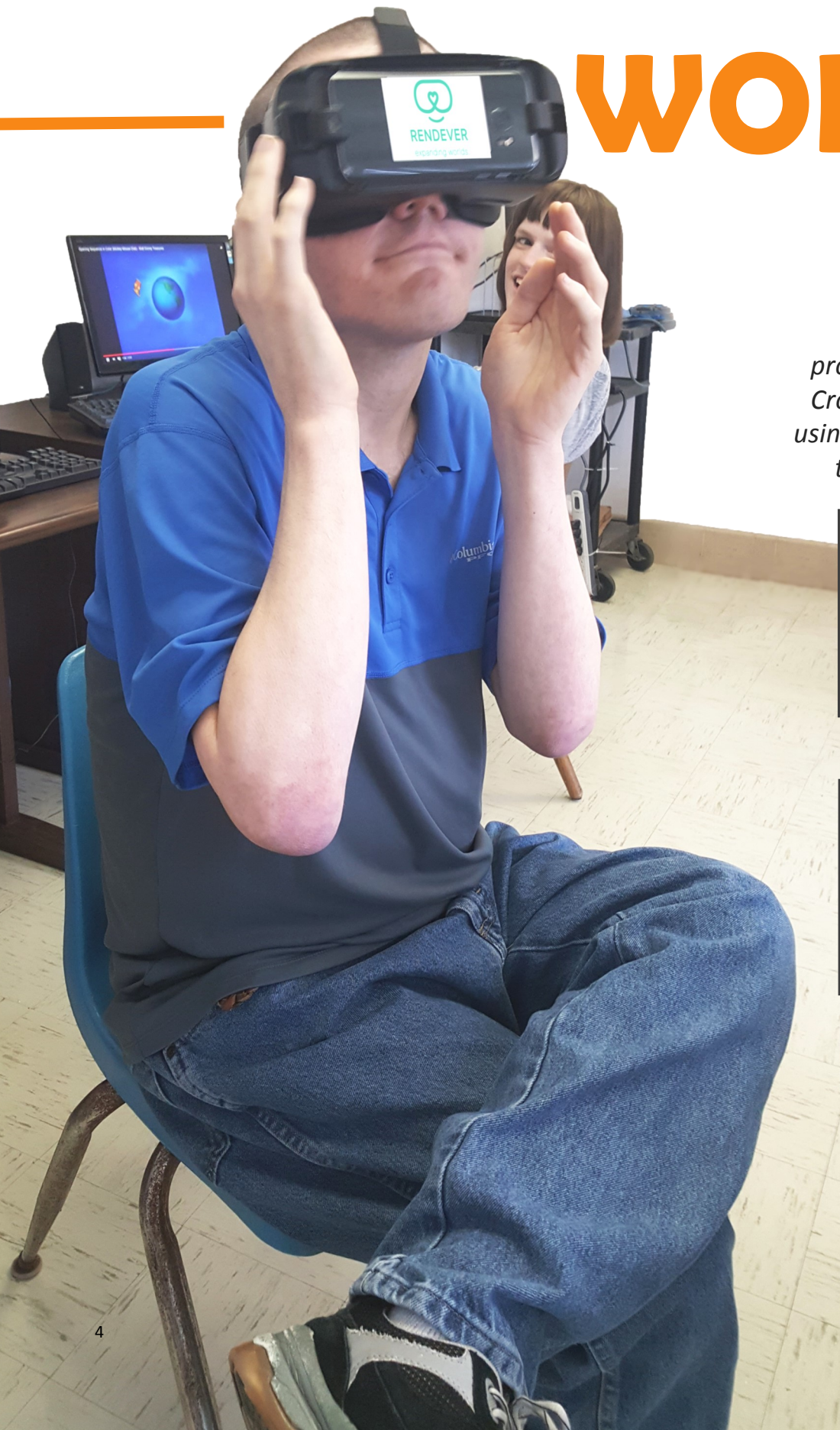
Top Facebook Posts This Quarter

1. A seven-second video of Stetson Music Student, Justin Dalisay, spotting fellow *Instruments of Healing* student with a resident on Duvall Gala banner. (August 21)
2. Duvall Direct Support Professional, Sanjuana Torres, celebrates National DSP Week with resident Lyle and a smile. (September 11). See Sanjuana and Lyle on the cover, bottom image. Visit (& Like) us at [Facebook.com/DuvallHome](https://www.facebook.com/DuvallHome) for more great posts.



When asked how Sigma Nu Fraternity at Stetson University selected Duvall Homes to be their 2018-19 fundraiser recipient, Philanthropy Chair Robert Manalo (left) said, "I was walking downtown DeLand headed to my favorite restaurant, looked up and saw a large banner with the name 'Duvall Homes' and a man smiling and waving at me. After checking out Duvall's website, I knew it would be a great organization for us to support." (Jordan Tyus, right.) ♦

EXPANDING ——— WORLDS



Steven pilots a single engine prop plane with Wings of Storm, a Croatian Air Force Aerobatic Team using virtual reality goggles on loan to Duvall Homes from Rendever.



Images: Screenshots of 360° Video and by Nikola Matić, Wings of Storm, CroatiaWeek

THAT IMPACT OUR COMMUNITY



Borrowing Rendeвер's tagline, *Expanding Worlds*, for our title, and their virtual reality (VR) 360° video headset for testing, Rendeвер, is a Boston-based startup focused on improving the lives of others. The award-winning company created a caregiver-controlled program to subsidize sensory programming for specific populations. While their networking technology platform is primarily directed to older adults living in retirement and assisted living facilities, after a connection occurred with Duvall Homes through LinkedIn last February, arrangements were made to test their equipment, with customer support, and to assess areas most beneficial for those we serve.

"Our platform was designed to enhance the social experience," said Rendeвер CEO, Kyle Rand. "Several people can participate in real time, and form meaningful connections. With caregivers directing the program, participants are able to visit new places and enjoy the selected immersive experiences with ease."

With Rand's education and experience in Neuroscience and Biomedical Engineering, mann's, success as a developer of VR applications long before it became popular, in cofounded Rendeвер and embarked on a journey to share their unique, provider-

"It was clear for some of our participants with attention deficits or other sensory processing challenges, that the VR headset allowed them to focus on one specific subject, and eliminate other visual distractions," said Director of Adult Day Training, Shirley Zonneville. "These virtual experiences give our clients opportunities they would never have in real life, such as flying a plane, and combine learning with fun."

While additional time is needed to determine the full benefits, Duvall Homes and its clients are fortunate to be given the opportunity to sample this special VR platform from the innovative, and caring, Rendeвер team. One thing is certain, the Support Specialists at Duvall Homes' Opportunities Enrichment Center and group homes, together with those in their care, were able to explore a whole new universe and, for a time, be *taken* to parts of the world where they would otherwise not have gone. *More at DuvallHomes.org/Expanding-Worlds.* ♦

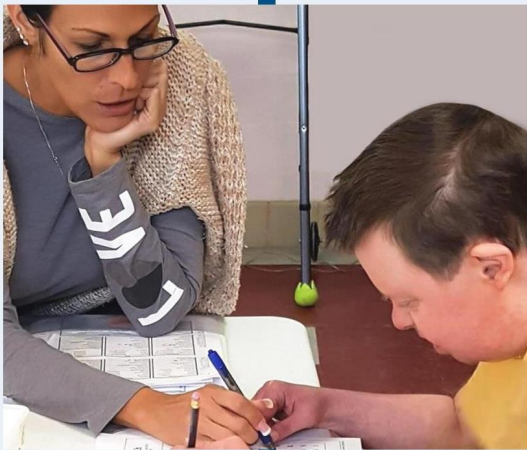
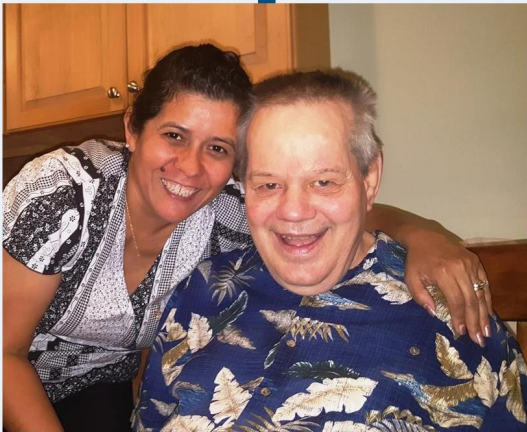
and their CTO, Tom Neumann's, 2016 Rand and Neumann friendly platform.



Elizabeth views fireworks on Rendeвер tablet and VR headset.

Together We Are...

You help us attract, train and retain the best Direct Support Professionals and Support Staff for those in our care.



Retain

You help us renovate and furnish our group homes, and maintain our grounds and special needs vehicles, to provide the best safety and comfort.



Maintain

#TheDuvallDifference

You help us obtain new programs that foster independence inside the home and out in the community.



Obtain

You help us explore and build opportunities that sustain us, and attract new partnerships that impact our future.



Sustain & Gain

A Community of Support

“Duvall Homes is a completely different organization from when I joined their board close to eight years ago,” said Board of Regents Vice Chair, Rob Walsh. “The organization has overcome many challenges, and together we will continue to meet and overcome them.”

Walsh spoke to an energized room of 200 guests made up of businesses, friends, volunteers and families who gathered on September 28, 2018, to support our mission of empowering people with developmental disabilities. He praised the Duvall team, under the leadership of CEO Steven DeVane, and its Board of Regents, led by Board President Randy Marshall. “It is said you can measure the worth of a nation, or society, by the way it takes care of its most vulnerable. For more than 73 years we’ve been taking care of our most vulnerable. With your help, we will continue to do so.”

DeVane thanked Walsh for his dedication and willingness to learn the intricacies of caring for those we serve, so that he could be a better advocate. “Rob has a special gift in building relationships - making valuable connections for the betterment of Duvall and our surrounding communities.”

Walsh was this year’s recipient of *The Alanson and Thelma Duvall Memorial Award for Outstanding Community Service*.



Duvall's CEO, Steven DeVane, congratulates Board of Regents Vice Chair, Rob Walsh, for years of support, with The Alanson and Thelma Duvall Memorial Award for Outstanding Community Service.

Thank You 2018 Gala Sponsors

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Duvall's Inspiration Gala, took place for the fourth straight year at the Sanborn Center in DeLand, and reached yet another milestone raising \$94,000 from sponsorships, ticket sales, donations and a record-setting total from silent auction bids. Reames Employee Benefits Solutions honored us as Presenting Sponsor; Reception sponsors were Florida Hospital DeLand and Fish Memorial; and the incredible entertainment from BeatleBeat was sponsored by Florida Public Utilities.

Highlights of Inspiration

“There were so many wonderful moments that inspired us all, which validates the work we do and motivates us to continue,” said Chief Marketing and Development Officer, Elizabeth Bhimjee. Bhimjee singled out the heartfelt, genuine expressions offered by Beth Kastanotis, sister to a former Duvall resident. Kastanotis shared how her mother had discovered Duvall Homes 50 years ago when she was in search of a facility to care for Beth’s younger sister who had a disability.

“Sister Louise was a tornado 24/7. She never slept and was shuffled around to many places before mama found Duvall,” said Beth. “They were able to accommodate her needs. They implemented a new treatment plan, which helped her to settle down, focus, wear hearing aids and learn how to read. It isn’t easy finding staff who can juggle dealing with both physical and cognitive needs. The needs of the population Duvall serves are so complex that there is no way public funding can begin to cover them. Over the years I have had a chance to see just how much your gifts and donations have meant. People like you help Duvall continue to care for people like Louise. Thank you so much!”

After almost 50 years at Duvall, Louise passed away last fall and her sister saw first-hand, the critical nature of our mission. The Duvall team is grateful to Beth Kastanotis for sharing her personal experience with the community, and for helping the crowd better understand the vital work we do.

Beth Kastanotis





2018 Inspiration Gala Entertainment, BeatleBeat, sponsored by Florida Public Utilities

Fundraising Fun

Gala attendees, including 2018 Inspiration Award recipients First Presbyterian Church of DeLand, Phoenix Women's Circle and Stetson University's Sigma Nu Fraternity, experienced an evening full of fun, music and fine dining by award-winning Puff 'N Stuff Catering.

DeVane relayed his gratitude for last year's support in raising enough funds to furnish each group home with a hard-wired generator, the great need for which Hurricane Irma identified. "Your generosity in supporting our costly essential needs is so greatly appreciated," said DeVane. "There are numerous things Duvall and its frontline staff need to sustain the excellent care provided around the clock, each and every day, and, today, our greatest need is a new A/C unit for one of our newly renovated group homes; plumbing repairs at our Adult Day Training facility, and other expenses related to the aging infrastructures on our Glenwood campus."

Gala guests gave big this year, as did special guest, William Voges, with a match donation. Last year, we got by "With a Little Help From Our Friends." In 2018, our community of family and friends again recognized that the Duvall team of support specialists work continuously "Eight Days a Week." They responded at the request to "Come Together" offering to "Hold (Our) Hand" through 2019 with their overwhelming kindness. ♦ View additional Gala photos and a highlight video at DuvallHomes.org/2018-Gala-Highlights. **Save the Date:** 2019 Inspiration Gala - September 27, 2019



A Sincere Thank You To All Duvall Homes' 2018 Inspiration Gala Silent Auction Donors



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Amy J's Faces & Feet
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Daytona Arcade Museum
Art Studio 308
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The Florida Aquarium
The Shores Resort & Spa
Victoria Gardens Women's Club
Victoria Hills Golf Club ♦



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ANTIGUA

ENJOY
7-9 Nights
of Resort Waterfront Accommodations

APPROX. RETAIL VALUE
\$2,700
(\$900 PER ROOM)
Up to 3 Rooms for Friends & Family
DEPENDENT ON SEASON

Gala Attendees Bid On Caribbean Vacations And Now You Can Too!

Elite Island Resorts donated several Caribbean vacations to our silent auction this year, and four lucky winners went home with fabulous resort stays! Mindful of the fact that not all of our friends and supporters were able to attend the Gala, we set aside a Resort Certificate just for you!

You now have a chance to bid on a beautiful, beachfront stay at **The Verandah Resort & Spa in Antigua!** The Resort Certificate provides 7 to 9 nights accommodation (double occupancy) for 3 rooms (valued up to \$900 per room depending on dates of travel). All reservations are subject to a required supplement of \$125 per person/per night, which provides all dining, all beverages (including alcohol), resort facilities, activities, service charges & gratuities. Government tax is additional. Reservations are subject to availability, some restrictions apply. Blackout dates do not apply however; additional peak season surcharge of \$50 per person, per night applies Dec. 21-Jan. 3 & Feb. 1-24. Air transportation is not included.

- Simply email or call in your bid to: ebhimjee@duvallhomes.org or 386.734.2874 x102.
- High bids will be announced each day (by phone and/or email) to allow participants to continue up bidding for the win.
- **All bids must be received by midnight, December 6, 2018.**
- Winner will receive personal notification by phone and/or email on December 7, 2018.

Winning bid proceeds will be added to Duvall's Employee Holiday Fund, which is used each year to recognize and reward our dedicated staff.



DUVALL HOMES

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DuvallHomes.org

Veterans' Appreciation Month

**November 11 to December 11
at Duvall's Bargain Store**

THANK YOU

to all past, present, and
future members of the
military for your selfless
service to our country!

Duvall Homes' Bargain Store 1200 Deltona Blvd. **Hours** Mon. - Fri. 10 a.m. to 5:30 p.m. Sat. 9 a.m. to 4 p.m. Sun. 9 a.m. to 2 p.m.
November 11 to December 11 20% Discount For All Veterans & Active Duty Military and a \$5 Bargain Store Gift Certificate
Proof of VA or Military ID Card is required | DuvallHomes.org/Veterans-Appreciation